



Emergency Utility Payment Extension

The City Manager has the discretion to allow utilities to remain in service or reconnected if a customer can pay a reasonable payment on his/her past due bill and agree to attend the next, regularly scheduled Utility Hearing. At the Utility Hearing, the customer will work out a formal payment arrangement. If the customer does not appear at the Utility Hearing, there will be no other extension given and regular disconnect policies will apply.

Customer Name: _____

Service Address: _____

Amount Past Due: _____ Amount Paid Today: _____

Emergency Extension Agreement:

1. I understand that I must pay a reasonable payment today to keep my utilities connected or to get my service reconnected. A reasonable payment will generally be at least 25% of my past due balance.
2. I understand that I must attend a Utility Hearing on _____ at 6:00 p.m. at City Hall.
3. I understand that at the Utility Hearing I will develop a payment plan to pay off my past due balance while paying my current bill.
4. I understand that if I do not attend this Utility Hearing that I will get no further extensions and normal disconnections policies shall apply.

I agree to follow all of the terms set forth in this agreement.

Customer

Date

City Manager

Date